

CASE STUDY

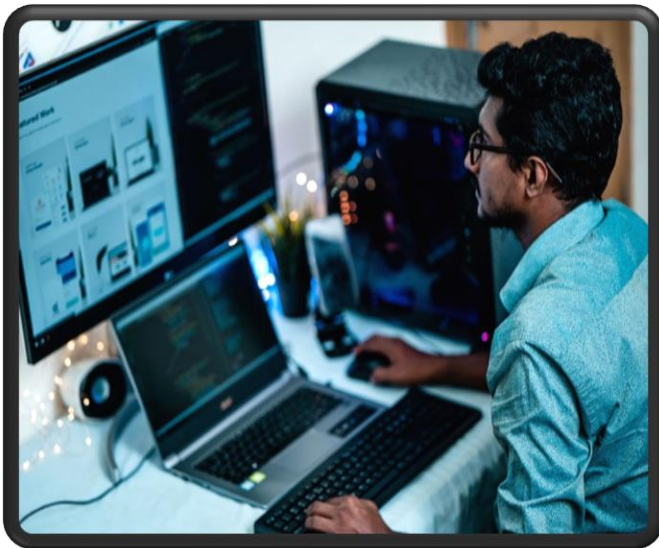
Due to current Covid-19 pandemic situation, work from home (for employee) is now essential for every company. With this situation, it is important that, client support, resource availability and technical support to our client, work analysis is important part. Which also help management to analyze the status.



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Problem

Due to pandemic situation, WFH is essential but at the same time, it is important to provide efficient support to client, WFH analysis is required.



Solution

In order to ensure client satisfaction and employee productivity, we have setup WFH analytics with help of Microsoft Office 365 and Power BI, WFH analytics can help business to analyse the productivity, attendance, availability of resources etc.

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