



How QEdge-training management software ensures one of its client to have a competent and compliant workforce.

**Sarjen
systems Pvt. Ltd.**
ISO 9001:2008 certified company

Client background

With an extensive presence in North America, Europe, South America, Australia, New Zealand and South Africa and more recently in the MENA and Asia Pacific region, our client has very rapidly become one of the fastest growing generic pharmaceutical company. Having huge product portfolio in growth oriented therapies, such as Oncology, Cardiology, Neurology, Nephrology, Urology, Psychiatry, Diabetology, Pain management and Gastroenterology in various markets and its sales, marketing and distribution network has crossed over 60+ countries.

Business complexities

Pharmaceutical companies have to adhere stringent guidelines of multiple quality and regulatory authorities like USFDA, MHRA, TGA, and CDSCO. So pharmaceutical companies are strictly following GMP (Good Manufacturing Practices) defined by FDA. With the rampant change in technology, globalization and consumer behavior, good manufacturing practices are also updating very rapidly.

So the industry players are realizing the importance of rigorous training sessions for multiple departments to keep the work force updated about the CGMP so that they can produce superior quality of products.

Like many others our client used to use manual or its better to say spread sheet based methods for managing training management practices. These manual methods are definitely cost effective solution if you are small but like our client having presence in 60 countries, huge team with multiple departments, multiple roles, multiple needs, is not the right solution. So our client used to face many business complexities like:

- Scattered data base
- Unstructured schema to store data
- Error prone & unsecure system
- Cost/time/effort consuming
- Lack of transparency & control
- Tough to establish accountability
- Tough to training set up, scheduling and intimating
- Unable to produce effective reports for management review
- Arising noncompliance during internal audit

Business solution

Our expert team deeply discussed their pain areas and offer them a solution called QEdge- training management software specially developed to cure their training management complexities.

QEdge – training management software is a smart, dynamic and intuitive solution which offers them a centralized platform where they can streamline, integrate and smooth training practices. QEdge- training management software is web based and easy to use solution ensures quality and regulatory compliance and allows our client to keep electronic training records, employee records like their CV, JD, role change etc. in secured and easily retrievable way.

It define key responsibility area for each employee, identify training needs, design training module, communicate about the training programme to the respective employee and upload training documents. It also give alert about the next required training session or any updatations in existing SOP (Standard Operating Procedure) and work instructions or repeat training is required such as GxP training for Pharmaceuticals and Healthcare segment, to the training managers.

Business outcome

- Unified and centralized organizations training data
- Streamline training set-up, scheduling and assignments
- Eliminate errors/delays and communication gap
- Reduces risk of incidents caused by untrained employees
- Effective training tracking and completion
- Reduce training costs
- Ensure regulatory compliance
- Enhance operational efficiency, transparency and productivity
- Grouping of employees based on Job Position and user definable groups
- In-activate employees and maintain training history
- Automatic alert and notification for training reminder
- Business intelligence / advanced reporting
- Providing pertinent KPI's and dashboards
- Interoperability with legacy software